

# BUSINESS SERVICES

**OUR MISSION:** Support and develop quality business practices within the Urbandale School District.



## Service

### Annual Goals:

- Maintain 4.5 or higher on District Services Survey (Spring)
- Maintain Solvency Ratio of 10% or more
- Maintain UAB of 10% or more

### Strategic Actions:

- Professional learning opportunities related to customer service
- Utilize financial forecasting in assisting in reporting practices



## People

**Annual Goals:** Studer Employee Engagement Survey A/O Support Staff a goal of 99% rank on Gallup Q12 survey.

### Strategic Actions:

- Recognize staff for their work
- Provide opportunities for professional learning
- Encourage staff to engage with others

URBANDALE

2022-2023